


Your Professional BPO Service Provider


CALL SOURCE PVT LTD

We offer quality services to clients at reasonable prices. Our courteous Telecommunications Service Provider staff have the professional tools and experience necessary to help with all your needs. Call Source's unique processes and globally acclaimed transition management tools ensure that clients that engage with us never need to come out of their "comfort zone", but yet achieve their business goals and financial objectives. We operate out of a state of the art centers at Mumbai in India offering 100% business continuity to all our clients. Call today to get in touch with our staff and to learn more about what we have to offer.



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ABOUT US

We are a premier Business Process Outsourcing (BPO) service provider specializing in fulfilling the informational, back office and Tele-service needs of our clients. We provide high quality, cost-effective service, and solutions in the areas of Information Technology, Health Care, Consultant, Market Research, Customer Service and Web Designing. Updated trends

advice that Retail, Healthcare, and Utility segments are all pinned at investing their BPO involvement and are opting out for a tenured and scalable partner to assist their infinite service engagements.

Call Source Pvt Ltd (India) is a Business Process Outsourcing (BPO) & contact center provider headquarters in Thane, India. The company offers services for contact centers, transaction processing, and customer support. We manage crucial business processes for both public and private sector organizations. This frees them to focus on their core operations.





OUR STORY

Call Source Pvt Ltd is an expanding India based call center, offering a comprehensive suite of outsourced voice-enabled customer service to small and medium businesses, and large-scale corporations.

Established in 2017 as an inbound call center, Call Source today has a diversified range of services, such as Lead Generation, Sales, Customer support services, Back office, Outsourcing and more. Our call center served over 300000 end users so far. Makes daily more than 5000 calls and is made of a team of 50 experts

We are elevating your business by creating great customer experience. Customer care is our passion.

OUR TEAM



Since opening our doors, Call Source Pvt Ltd has developed and grown, mostly because of our exceptional team.



Utilizing the latest technology and best equipment to get the job done right. We're proud of our staff's abilities to contribute their unique experience and skills to our continuing success.

OUR SOLUTIONS

With a wide range of services that suit your every need and requirement, our team has the know-how and expertise to get done what you need done. Let us know how we can help, and we guarantee your experience with our professionals is enjoyable and satisfactory. We love to hear from our customers, so feel free to contact us with your feedback.

03 OUTSOURCING

We supply all the equipment and skills necessary to tackle just about every type of job our clients have for us, no matter how big or small it may be. We're committed to providing consistently reliable service in a timely and professional manner.

01 LEAD GENERATION

What really sets our services apart from the rest of the industry is our attention to detail and receptiveness to the unique needs of each client. We take care of the end-to-end process for you so you don't go through the grind yourself. All your sales team has to do is convert the sales qualified lead into business deals.

04 CUSTOMER SUPPORT

Leave your customer care to us - our experience, knowledge & willingness to learn ensure flawless on demand" customer support adjusted to your business. We will take care of your customers even outside of your working hours.

02 SALES

Our dedicated staff invests the time and energy necessary to be well prepared for any unique requests or special concerns our clients may have. Effective sales strategies help in generating more leads, add value to your brand and spike revenue. Create more sales oriented branding with Call Source Pvt Ltd.

05 BACK OFFICE

Our deep domain knowledge allows us to offer custom back office service to our clients to meet their business needs. We focus on improving the delivery of our services while also ensuring full compliance with the security and quality standards followed in the industry.

REASONS TO CHOOSE CALL SOURCE PVT LTD

Choosing the right outsourcing company to partner with is not an easy decision, especially for first-time outsourcers. We provide a turnkey outsourcing solution. We create a win-win-win scenario between the three parties with fair, transparent, affordable pricing.

- ✓ Get Top Talent
- ✓ Process Transparency
- ✓ VIP Support
- ✓ Business Continuity
- ✓ Robust Data Security
- ✓ Cost Savings
- ✓ Modern Infrastructure
- ✓ ISO 9001 : 2015
- ✓ Low Attrition Rate

Call Source Infrastructure



Private Cabin



Interior Picture



Interior Picture



Conference Room



Interior Picture



Interview Room

Thank you!

Feel free to reach out to us if you have any questions.



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